

2013 HomeCare Elite™

A listing of the top tier home health care agencies in the United States



The 2013 HomeCare Elite™ is the compilation of the most successful home care providers in the United States. Now in its seventh year, this market-leading review names the top 25% of agencies based on performance measures. This year those measures include quality of care, quality improvement, patient experience, process measure implementation, and financial management.

OCS HomeCare by National Research Corporation uses publicly available data from Home Health Compare and the CMS Cost Reports to create the HomeCare Elite List of agencies. Five domains of performance were cumulatively analyzed—quality of care, quality improvement and consistency, patient experience (HHCAHPS), process measure implementation, and financial performance.

The quality of care, process measure implementation, and patient experience domains measure agency performance in each of the publicly-reported Home Health Compare measures. The quality improvement index is based on changes in the 8 outcomes between data released in July 2012 and July 2013. The quality consistency score represents performance relative to the state norm in the quality measures over the past five years. The financial performance measure represents agency indexed Medicare profit margin from the 2012 CMS Cost Reports (or from previous years, adjusted, when 2012 data was not available).

Agency performance in each of the domains was compared against the performance of other organizations in their state and nationwide (including U.S. territories). The domains were combined into one overall score, using a weighting methodology that gives the greatest importance to quality of care. The top 25% of agencies in each region, both facility-based and free-standing, were identified and added to the national list.

National Research Corporation is proud to partner with DecisionHealth for this popular recognition program for the home care profession.

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